**Resolution No. 19/4: Restoring family contacts while respecting the right to privacy and protection of personal data**

1. **Strengthening the capacities of the TS department of the CRC Office**

The Tracing Service (TS) unit of the CRC has strengthened both in terms of personnel and in terms of technology. A key employee of the TS department of the CRC, simultaneously the coordinator and executor of the relevant agenda, is now in charge of two trained field workers focusing exclusively on the work area of ​​the international armed conflict between the Russian Federation and Ukraine. At the same time, they flexibly provide assistance to other workers of the CRC Regional Branches (RB CRC) in practice upon request. The key TS employee of the CRC HQ also provides field and online training in the area of ​​Tracing Service to RB CRC staff and counseling services to applicants.

The internal dissemination of knowledge and skills of this highly specialized humanitarian service is ongoingly implemented – 10 training sessions were held for regional branches of the CRC.

The TS department of the CRC HQ joined the new ICRC FLA database of cases. Tracing Service personnel had to meet strict criteria and successfully passed ICRC training (29 August - 7 September, 2023).

1. **Cooperation with other components of the CRC Emergency Response Unit and Humanitarian Units**

The TS Department of the CRC HQ, in cooperation with the CRC Emergency Response Unit and the Program Department (disaster preparedness agenda) launched the first educational event for members of the ERU and HU CRC: Bukovany, 7–9 June, 2024.

1. **Educational events - dissemination of knowledge about PS**

Series of lectures for primary school pupils in Prague 6–7 December, 2023

Online lecture for foreign students of the University of Chemistry and Technology, Prague - 14 December, 2024

1. **Promotional events; strengthening cooperation and mutual respect with state authorities**

Festive presentation event giving thanks for cooperation, TS promotional events and establishing ties with state institutions – 4 April, 2024

Participation of state authorities:

Ministry of Defense of the Czech Republic, Ministry of the Interior of the Czech Republic, Police of the Czech Republic - Service of the Foreign Police, Archive of the Capital City of Prague, National Archives, State Regional Archives of Litoměřice, State Regional Archives of Prague, State Regional Archives of Třeboň, State District Archives of Litoměřice, State District Archives of Teplice and State Archives of Opava

1. **Strengthening the TS CRC’s right to share personal data with consideration and emphasis on public interest for humanitarian reasons**

Active negotiations are underway between the CRC and the Ministry of the Interior of the Czech Republic and the Ministry of Health of the Czech Republic on an amendment to the Act on the CRC regarding the fixed and irreplaceable role of the TS and its right to obtain personal data and work with them with regard to and emphasis on public interest for humanitarian reasons.